

Andre R. Parent
Chief of Department



Matthew A.K. Lamothe
Assistant Chief

City of Manchester

Fire Department

Press Release
December 5, 2021

Incident Type: Building Fire

Address: 1500 South Willow Street

Dispatch: 01:24

Under Control: 01:49

Resources: E3, E9, T1, T6, Car 1, K3

Description of Incident: Companies dispatched to the Mall of NH for an alarm activation, while in route Fire Alarm had received a call reporting smoke near the food court. E3 arrived on scene to find the mall charged with smoke generated from a massage chair that caught fire. The sprinkler system had activated and contained the fire to the area of origin, remaining fire extinguished by E3 crew. There was water damage in the immediate area along with heavy smoke damage throughout the mall. Ventilation was difficult and ongoing. Fire Prevention on scene investigating.

Civilian Injuries: None

Emergency Service Injuries: None

Special Circumstances: Large area, difficulty ventilating

Fire Cause: Electrical

Estimated Dollar Loss: Undetermined at this time

Incident Commander: Battalion Chief Kenneth Proulx